



SUPERIOR NORTH VOLLEYBALL CLUB Refund Policy, Weather Policy and Fees Policy

Refund Policy

Superior North Volleyball Club (SNVC) is a not-for-profit organization. Unlike a government organization e.g., Parks and Recreation, we have to cover all our expenses and cannot operate at a loss.

We are happy to provide high quality volleyball programs to youth at an affordable price, but in order to do so, when athletes are registered for a program, the parent/guardian and/or athlete (if 18 years or older) must share the liability with the club and agree to the following terms of our refund policy and our weather policy.

Term 1

In the event that a participant is unable to attend a class(es)/session(s)/practice(s), refunds, credits or makeup class(es)/session(s)/practice(s) will not be offered.

Term 2

Withdrawals with a full refund up to one week before the start of the program, will be charged a \$25 administration fee. Withdrawals after this date, but before the start of the program will be charged a \$50 administration fee.

Term 3

No refunds or credits will be issued after the start of the program. No exceptions, medical or otherwise.

Term 4

If a class(es)/session(s)/practice(s) school is canceled, by a SNVC coach or board member, efforts will be made to provide a make-up class/session/practice. If the reason for canceling a class(es)/session(s)/practice(s) is beyond SNVCs control e.g., weather, permit cancellation by a school board, etc. no refund will be issued for that class(es)/session(s)/practice(s).

Fees Policy

Development Programs

Anyone wanting to participate in a development program will be required to pay the fee for the program in order to reserve their spot in the program. Development programs are reserved on a first come first served basis once registration is complete and fees are accepted.



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Competitive and High Performance Programs

Anyone interested in trying out for any competitive or high performance team must abide by the SNVC Tryout Policy. There is a \$25 tryout fee for competitive tryouts and \$30 for high performance tryouts that must be paid in advance of the tryout. If an athlete has tried out for a high performance team and was not successful in making a team, they **do not** have to pay the \$25 try out fee to try out for a competitive team.

Tournament Fees

SNVC makes every effort to keep the cost of all programming as low as possible. Athletes/Families will be responsible for covering costs associated with team travel. Fees for competitive and high performance teams will vary based on the number of tournaments attending as well as the number of athletes on the team. Estimated costs associated with tournament travel will be presented in the offer letter after tryouts. Accepting an offer to play on a competitive or high performance team means athletes and families are accepting the costs associated and any others that may come forward as a result of additional tournaments and fees.

It is expected that the entire Team Roster attends all tournaments. In cases where coaches or the board are notified that an athlete is unable to attend a tournament, for any reason, after accepting the offer, the athlete/families will still be required to cover their costs.

**Please note: SNVCs Refund Policy pertains to all programs, including, but not limited to, development, competitive, and high performance programs.*

Weather Policy

SNVCs intention is that all programs will run during the winter regardless of weather, with the exception of a school board canceling a permit. Should a program need to be canceled, due to weather and for the safety of all, the program will be notified at least 1 hour in advance of the class(es)/session(s)/practice(s). No refunds will be offered for these cancellations.